



HURRICANE IAN RELIEF NOTICE

On behalf of the FCI staff, we are hoping that you and your families escaped any major impacts from Hurricane Ian's fury as it tore through the Gulf of Mexico and across Florida.

Please be mindful that there may be areas with downed power lines in neighborhoods across the area, please stay vigilant, and stay safe. Should you, your loved ones, or your businesses be in need of assistance or wish to contribute to the recovery efforts, please take note of the following contact numbers and links:

1. Contact FCI Support line at Toll Free Main Line: (800) 931-2424 in the event of damage/claim.

2. Apply for Federal Aid/Assistance: The Florida State Assistance Information Line (SAIL) has been activated to provide an additional resource for Floridians to receive up-to-date information regarding Hurricane Ian. Residents and visitors can call this toll-free hotline at 1-800-342-3557 or [FloridaDisaster.org/info](https://www.floridadisaster.org/info). FEMA Assistance (800) 621-3362.
www.disasterassistance.gov

3. Donate to the Florida Disaster Fund: Donations to the Florida Disaster Fund can be made to the Red Cross, 501(c)(3) charitable organization, and are tax-deductible. To contribute, please visit www.redcross.org or Phone (800) HELPNOW (800) 435-7669 or text the word IAN to 90999 to make a \$10 donation

4. [FPL Storm Center](#)

5. The Florida Department of Economic Opportunity (DEO) and the State Emergency Response Team (SERT) activated the [Business Damage Assessment Survey](#) in response to Hurricane Ian. Survey responses will allow the state to expedite Hurricane Ian recovery efforts by gathering data and assessing the needs of affected businesses.

Our thoughts and prayers continue to be with everyone adversely affected by this catastrophic storm.

8180 E. Kaiser Blvd Anaheim Hills, CA 92808
Toll Free Main Line: (800) 931-2424, Phone: (714) 282-2424
Loan Servicing Fax: (714) 282-2429, Specialty Servicing Fax: (714) 282-5775
Foreclosure Coordination Fax: (714) 282-2425
Business Hours: 8 am to 5 pm PST, Monday through Friday
Nationwide Mortgage Licensing System # 4920 | CA DRE # 01022780
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